

18<sup>th</sup> Annual TCOM Conference:  
Managing Change and All That Jazz



# PRE-CONFERENCE DAY

## Wednesday, September 21

**7:00 AM – 4:00 PM TCOM Conference Registration**

**8:00 – 9:00 AM Continental Breakfast Ile De France (3<sup>rd</sup> floor)**

**9:00 – 11:30 AM Short Courses 3<sup>rd</sup> floor**

<b>Advancing Youth Health via CANS Machine Learning</b>	Olga Vsevolozhskaya, PhD; Xiaoran Tong, PhD	<i>St. Jerome</i>
<b>Introduction to R Programming for Summarizing Data Arising from Outcome Management Tools</b>	Amanda Ellis, PhD	<i>Rosalie/St. Claude</i>
<b>What Does Youth Suicide Have to Do With TCOM?</b>	Suzanne Button, PhD	<i>Maurepas</i>
<b>Fine Tuning Your Skills: TCOM Trainers Refresher Workshop</b>	Robin Orlando, MS; Alacia Eicher, MA	<i>Conde/Frontenac</i>

**11:30 – 1:30 PM Break**

**1:30 – 4:00 PM Roundtables 3<sup>rd</sup> floor**

<b>Learning from Child Welfare Leaders: Safe Systems Roundtable</b>	Michael Cull, PhD; Tiffany Lindsey, EdD; Jordan Constantine, MA <i>panel of Safe Systems leaders from jurisdictions in the National Partnership for Child Safety</i>	<i>St. Jerome</i>
<b>Finding AND in the Land of OR: A Hands-on Experience to Help Planning Teams Strengthen Engagement</b>	Laura Wallis, BS, PE; Ken McGill, EdS, LMFT; Amy Minzghor	<i>Rosalie/St. Claude</i>
<b>Comprehensive Mental Health Promotion &amp; the Prevention of Suicide Risk in Adolescent-Serving Systems</b>	Suzanne Button, PhD	<i>Maurepas</i>
<b>From Communimetrics to Psychometrics and Back Again</b>	Richard Epstein, PhD; Scott Leon, PhD; Saahoon Hong, PhD	<i>Orleans</i>
<b>Critical Race Theory in Black and White</b>	De Lacy Davis, EdD; Janet Hoeke, BA	<i>Conde/Frontenac</i>

**4:30 – 5:30 PM Networking and Poster Reception Ile De France 1 (3<sup>rd</sup> floor)**

Join us for cocktail hour in the Ile De France 1 Ballroom from 4:30 – 5:30 PM to view posters, network with fellow attendees and presenters, and listen to live jazz music.

**Sponsored by Opeeka**

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# CONFERENCE DAY 1

## Thursday, September 22

**7:00 AM – 4:00 PM TCOM Conference Registration**

**8:00 – 9:00 AM Continental Breakfast Ile De France (3<sup>rd</sup> floor)**

**9:00 – 10:45 AM Welcome & Keynotes Ile De France (3<sup>rd</sup> floor)**

**Keynote: Adoption, utilization, and evolution of the CANS in Louisiana**

Syralja Griffin, MA, LPC, Louisiana Coordinated System of Care VP, General Manager at Magellan Healthcare and Karen Stubbs, JD, Assistant Secretary of the Office of Behavioral Health, Louisiana Department of Health

**Keynote: Advancing Person-Centered Innovation - The Role of Value Based Care**

Purva Rawal, PhD, Chief Strategy Officer, CMS Innovation Center at Centers for Medicare & Medicaid Services

**11:00 – 12:15 PM Awards Luncheon Ile De France (3<sup>rd</sup> floor)**

**12:30 – 1:30 PM Breakout Sessions 1 3<sup>rd</sup> & 8<sup>th</sup> floors**

<b>Collaborate, Review Data and Change; Repeat</b>	Wendy Harrold, MS; Betty Walton, PhD	<i>Conde/Frontenac (3<sup>rd</sup> floor)</i>
<b>Immigration Trauma: Using the Crisis Assessment Tool (CAT) and Strengths and Needs Assessment (SNA) to Partner with Immigrant Families</b>	Rita Camarillo, MA, LPC	<i>Maurepas (3<sup>rd</sup> floor)</i>
<b>The Pers and Pros of Self-Compassion</b>	Alicia Rodrigues, LMFT, MS; Daniel Orta, BA	<i>Orleans (3<sup>rd</sup> floor)</i>
<b>The HEADS-ED Under 6: Piloting a new communimetric mental health screening tool for young children</b>	Christine Polihronis, PhD; Paula Cloutier, MA; Mario Capelli, PhD, PsyD	<i>Rosalie/St. Claude (3<sup>rd</sup> floor)</i>
<b>The Next Best Question: Creating Harmony out of Subjectivity</b>	Kyla Clark, BA, SSW; Angie McCourt, MS; Patricia Moore, BS	<i>St. Jerome (3<sup>rd</sup> floor)</i>
<b>Seeing the underlying structure: Advanced TCOM visualizations for value-based care</b>	Dan Warner, PhD	<i>Rex (8<sup>th</sup> floor)</i>
<b>Let's Give Em' Something to Talk About: Motivational Interviewing Techniques and Strategies to Build a Better CANS</b>	Lori Egizio, DSW, LCSW; Lyn Matsey, LCSW, CCM	<i>Iris (8<sup>th</sup> floor)</i>

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**1:45 – 2:45 PM Breakout Sessions 2 3<sup>rd</sup> & 8<sup>th</sup> floors**

<b>Get in Tune with Family Driven Care</b>	Janet Hoeke, BA; Joel Boultinghouse, MA; Nancy Craig, AAS	<i>Conde/Frontenac (3<sup>rd</sup> floor)</i>
<b>Meaningful Integration of CANS into the Wraparound Process</b>	Stephanie East, CSWA, MSW; Stephen Williams, CPC	<i>Maurepas (3<sup>rd</sup> floor)</i>
<b>New Orleans, N Orleans, NewOrleans and How to Make Your Data Perform Like Smooth Jazz</b>	Amanda Thompson, MSW; Lucas Shaefer, MSW; Casey Williamson, AA	<i>Orleans (3<sup>rd</sup> floor)</i>
<b>Lessons learned from Transition Improvement for Mental health: Emergency-community Linkage for children and Youth (TIMELY)</b>	Alexandra Tucci, MA; Christine Polihronis, PhD; Mario Cappelli, PhD, PsyD	<i>Rosalie/St. Claude (3<sup>rd</sup> floor)</i>
<b>Utilizing the CANS to Identify High Risk Behaviors</b>	Ashley Rice, MSW; Fran Daniels-Moses, MSSW; Michelle Reiter, JD	<i>St. Jerome (3<sup>rd</sup> floor)</i>
<b>Managing Change through Safe Systems Analysis: How results shape program improvement</b>	Miranda Creech, BA; Santana Jones, BSW; Chelsea Smith, MPH, BBA	<i>Rex (8<sup>th</sup> floor)</i>
<b>Every Story Matters: Connecting Family Experience to System Change</b>	Jen Griffis, MLIS, BS; Kim Hokanson, BS	<i>Iris (8<sup>th</sup> floor)</i>

**3:00 – 4:00 PM Breakout Sessions 3 3<sup>rd</sup> & 8<sup>th</sup> floors**

<b>Implementing Change Through CANS and FAST Consistent Care in the TN Department of Children’s Services Private Provider Network</b>	Michael George, MSSW, LCSW; Kathy Gracey, M.Ed; Brenda Myers, BS	<i>Conde/Frontenac (3<sup>rd</sup> floor)</i>
<b>Keeping on the Beat: Collaborative supervision through data driven clinical conversations</b>	Lauren Fein, MA, LMFT; Dan Warner, PhD	<i>Maurepas (3<sup>rd</sup> floor)</i>
<b>Jazzing Up Your Plan of Care Training: A New York State Collaboration</b>	Kim Heffner, BS; Chris Giaquinta, MSW, LMSW; Skip Zimmerman; Joanne Trinkle, MSW; Brandon Howlett, M.Ed	<i>Orleans (3<sup>rd</sup> floor)</i>
<b>Managed Care, Waivers, System of Care, and the CANS: The Jazz Quartet</b>	Barbara Dunn, MSW, LCSW	<i>Rosalie/St. Claude (3<sup>rd</sup> floor)</i>
<b>Build a Multidisciplinary Quality Improvement Dream Team at your Organization! If we can do it, so can you!</b>	Rebecca Johnson, MA, LCPC; Kristina Jones, MA; Autumn Crowe, MPH; Ava Schneider, BA	<i>St. Jerome (3<sup>rd</sup> floor)</i>
<b>Synthesizing Data with Intentionality: How Indiana moved beyond the snapshot to the full picture</b>	Ashley Krumback, MSW; Rachel Parrett, MSW; Ashley Kaelin, MSW; Lauren Zylla-Whetstone, BA; Lyndsay Krauter, BSW	<i>Rex (8<sup>th</sup> floor)</i>
<b>The Only Constant is Change: Aligning the Critical Incident Review Process with Wisconsin's Child Welfare Strategic Transformation</b>	Alexandra Mueller, MSW, APSW; Sarah Hanson MPA; Alexandra Matter, MSW	<i>Iris (8<sup>th</sup> floor)</i>

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4:15 – 5:15 PM		Breakout Sessions 4	3 <sup>rd</sup> & 8 <sup>th</sup> floors
<b>The CANS is a Saxophone: Let's Improvise</b>	Steve Ploum, MA, ATR, LCPC; Jamie Steward, MSW, LCSW; Stephanie McCluskey, LCSW		<i>Conde/Frontenac (3<sup>rd</sup> floor)</i>
<b>Addressing the Mental Health and Addiction Needs of Children and Youth Through a Novel Coordinated Access and Navigation Program</b>	Mario Capelli, PhD, PsyD; Paula Cloutier, MA		<i>Maurepas (3<sup>rd</sup> floor)</i>
<b>Redefining Resiliency for Marginalized Populations</b>	Sheniaka Brothers, AA; Jaeden Huhta, MSW		<i>Rosalie/St. Claude (3<sup>rd</sup> floor)</i>
<b>CANS Collaborations Across the County Line: The “Grit &amp; Grind” of Creating Change in Memphis</b>	Pamela Williams Kelly, JD; Cedrick Gray, EdD; Tamika L. Davis, MSSW, LCSW, CCTP; Dorcas Young-Griffin		<i>St. Jerome (3<sup>rd</sup> floor)</i>
<b>CANS Training and Certification: Managing Change During and After the Covid-19 Pandemic</b>	Lizzie Minton, MSSW, LCSW		<i>Rex (8<sup>th</sup> floor)</i>
<b>A Caregiver, A Tia, A Social Worker, and 2 Sisters: A case study on caregiving, family, and culture</b>	Roxanne Stephens, MSW		<i>Iris (8<sup>th</sup> floor)</i>
5:15 PM		Conference Day 1 Ends	

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# CONFERENCE DAY 2

## Friday, September 23

**7:30 AM – 12:00 PM TCOM Conference Registration**

**8:00 – 9:00 AM Continental Breakfast Ile De France (3<sup>rd</sup> floor)**

**Optional: Cultivating Wellness at Work Workshop** | Robin Orlando Price | Orleans (3<sup>rd</sup> floor)

**9:00 – 10:45 AM Welcome & Keynotes Ile De France (3<sup>rd</sup> floor)**

**Keynote: Is Person-Centered Care compatible with Value Based Payment? Opportunities and Challenges**

Teresa Waters, PhD, Chair of the Department of Health Management and Policy, College of Public Health at the University of Kentucky

**Keynote: Strengthening Community Engagement to Advance Health Equity**

Rafael Pérez-Figueroa, MD, MPH, Associate Dean for Community Engagement and Public Health Practice, Associate Professor of Urban-Global Public Health at Rutgers University School of Public Health

**11:15 – 12:15 PM Breakout Sessions 1 3<sup>rd</sup> & 8<sup>th</sup> floors**

<b>Born on the Bayou: Best Practices for Utilizing the CANS in Youth Assessments</b>	Wendy Bowlin, MBA, LPC; Amanda M. Favrot, MS, LPC; Antwan Butler, PhD, MSW; Brittania Jones, MA, LPC-S	Conde/Frontenac (3 <sup>rd</sup> floor)
<b>“Oh, the Places You’ll Go!” Engaging families when their story keeps changing.</b>	Laura Wallis, BS, PE; Amy Minzghor	Maurepas (3 <sup>rd</sup> floor)
<b>What can we do about declining success rates? Comparing client outcomes in mental health services pre and post pandemic in an Outpatient Services program.</b>	Erica Angert, PhD	Rosalie/St. Claude (3 <sup>rd</sup> floor)
<b>Social Functioning Mediates the Relation Between Symptoms of Depression, Anxiety, and Suicidal Ideation Among Youth</b>	Dorian Lamis, PhD, ABPP	St. Jerome (3 <sup>rd</sup> floor)
<b>Using administrative claims data to predict risk of treatment in Psychiatric Residential Treatment Facilities (PRTFs) in Medicaid-insured youth: A machine-learning approach</b>	Olga Vsevolozhskaya, PhD	Rex (8 <sup>th</sup> floor)
<b>Use of the CANS for QRTP Assessments</b>	Emily Isaacs, EdS, MS; Christy Keefer, PhD; Natalie Stepp, MA, LMFT; Chelsea McCracking, MSW, LCSW	Iris (8 <sup>th</sup> floor)

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12:30 – 1:30 PM	Breakout Sessions 2	3 <sup>rd</sup> & 8 <sup>th</sup> floors
<b>Having Hard Talks in a Safe Space</b>	Katie Turley, MSW, LCSW; Lisa Wilson, MEd	<i>Conde/Frontenac (3<sup>rd</sup> floor)</i>
<b>Getting into Harmony: Empowering others to use their voices</b>	Tara Thomas, MSW, BA	<i>Maurepas (3<sup>rd</sup> floor)</i>
<b>Using CANS Data Analysis to Inform Policy and Practice Changes in a State System of Care</b>	Mark Lardner, MSW, LCSW-C; Mary Nichols, PsyD; Michaela Voit, BA	<i>Rosalie/St. Claude (3<sup>rd</sup> floor)</i>
<b>The ‘Weight’ of the CANS: A Change in Perspective for Clinical &amp; Intellectual/Developmental Disabilities (I/DD) Care Management Practice</b>	Andrew MacMath, MA; Melinda Santiago-Owens, MA; Liz Menges, LPC, ACS	<i>St. Jerome (3<sup>rd</sup> floor)</i>
<b>Making Connections: Connecting the right people in a child's natural support network to their unique strengths and needs.</b>	Scott Leon, PhD	<i>Rex (8<sup>th</sup> floor)</i>

**1:30 PM In-Person Conference Ends**



**Have you heard about eQIP?**

For more information on eQIP, contact April Fernando  
([april.fernando@uky.edu](mailto:april.fernando@uky.edu))

The Families First legislation created the role of the Qualified Individual (QI) to serve as an independent gatekeeper for placement in Qualified Residential Treatment Programs (Q RTP). eQIP is a virtual community supported by the Center for Innovation in Population Health at the University of Kentucky which aims to assist QIs who may be seeking peer support and professional development in their unique roles as assessors and evaluators. Through eQIP, QIs can participate in networking, seminars and other learning opportunities to share and learn from one another and enhance their skills.

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# TCOM Cloud Gathering: Live Virtual Sessions Monday, September 26

**11:00 – 11:05 AM ET**    **Opening Remarks, 2022 TCOM Conference Cloud Gathering**

**11:05 - 11:15 AM ET**    **Virtual Awards Ceremony & Celebration**

**11:20 – 12:20 PM ET**    **Keynote**

**Keynote: Cultural Humility: Bridging the Divide and Filtering the Air We Breathe**

Miguel Gallardo, PsyD, Professor of Psychology and Program Director of Aliento, The Center for Latinx Communities at Pepperdine University

**12:30 – 2:00 PM ET**    **Roundtable**

**Roundtable: Youth Centered Care – Insight from the voices of experience of the value of TCOM in action**

Lynn Thull, PhD; Joanne Trinkle, MSW

This panel will also include youth and family members who will share from their own life experiences.

**2:00 – 2:30PM ET**    **Break**

**2:30 – 3:30 PM ET**    **Breakout Sessions 1**

**Anti-Racist CANS Assessment: Stories of Changes in Clinical and Data Analytics Practices**

Ritchie Rubio, PhD; Navid Elie, MS, LSSGB

**Managing System, Program & Practice Changes in Adolescent & Young Adult Multidisciplinary Community Mental Health Service Care Delivery to Support Virtual Service Integration**

Bri LaPelusa, MFA, CRSS; Ava Schneider; Rebecca Johnson, MA, LCPC;

**From CANS to Plans: Supporting Transformational Change through Team-Based Case Planning**

Joanne Pritchard, MA; Emma Black, MSW

**3:30 – 4:30 PM ET**    **Breakout Sessions 2**

**Engaging Participants in a Virtual Setting: Training and group coaching techniques**

Sarah Kane, LMSW

**Assistive Technologies for Treating Substance Use Disorders- Scoring TCOM Tools**

Kathleen Totemoff, BA; Ken McGill, EdS, LMFT

**4:30 PM ET**    **TCOM Cloud Gathering - Day 1 Ends**



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# TCOM Cloud Gathering: Featured Selected Sessions from NOLA TCOM Conference with Discussions Tuesday, September 27

**11:00 – 11:05 AM ET Closing Remarks, 2022 TCOM Conference Cloud Gathering**

**11:05 – 11:50 AM ET Keynote**

**Keynote: Working with Indigenous Children, Youth and Families: The Journey to Building Relationships through the connection of Spirit**

Gertie Beaucage, Traditional Healer and Consultant with the Barrie Area Native Advisory Circle (BANAC) and Crystal Doolittle, MSW, RSW, Director of Family Well Being at the Association of Native Child and Family Services Agencies of Ontario (ANCFSAO)

**11:50 – 12:10 PM ET Break**

**12:10 – 1:25 PM ET YouTube Live Stream 1 Discussion Panel led by:**

**Stream 1: Let's Give Em' Something to Talk About: Motivational Interviewing Techniques and Strategies to Build a Better CANS**

Judy Howard, Lori Egizio, Lyn Matsey

**Stream 2: Making Connections: Connecting the right people in a child's natural support network to their unique strengths and needs**

John Lyons, Scott Leon

**1:30 – 2:45 PM ET YouTube Live Stream 2 Discussion Panel led by:**

**Stream 1: A Caregiver, A Tia, A Social Worker, and 2 Sisters: A case study on caregiving, family, and culture, presented by Roxanne Stephens**

April Fernando, Roxanne Stephens

**Stream 2: The Only Constant is Change: Aligning the Critical Incident Review Process with Wisconsin's Child Welfare Strategic Transformation, presented by Alexandra Mueller, Sarah Hanson, Alexandra Matter**

Michael Cull, Alexandra Mueller, Sarah Hanson, Alexandra Matter

**2:50 – 4:05 PM ET YouTube Live Stream 3 Discussion Panel led by:**

**Stream 1: Every Story Matters: Connecting Family Experience to System Change, presented by Jen Griffis, Kim Hokanson**

Jen Griffis, Kim Hokanson

**Stream 2: Use of the CANS for QRTP Assessments, presented by Emily Isaacs, Christy Keefer, Natalie Stepp, Chelsea McCracking, Darryl Tenney**

April Fernando, Emily Isaacs, Christy Keefer, Natalie Stepp, Chelsea McCracking

## ASWB Credits

**Please note: If you claimed credit for the sessions during the NOLA in-person conference, DO NOT claim credit for the live streaming sessions.**